

Our Services

Lab Resources

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Posted on : 2012/8/3 16:06:32

Our Professional Services

Technical Support for Your Laboratory Needs

Through years of experience and extensive support provided to our customers, we understand precisely the needs and requirements of the laboratory services. Our services cover the wide range of laboratory products such as gas chromatography, spectrometry and others. Thus, all our services and solutions are customizable for our customers. They are rest assured that their laboratory instrument, analytical process and research operations are taken care of. We provide wide range of services support as belows:

1. System Calibration



We provide instrument calibration services to our customers to make sure their instrument gives the optimized result of their research and analysis. Our calibration services are for wide range of laboratory products such as Chromatography, Spectrophotometer, UV-VIS, etc. All our calibration service reference standards are traceable in "[National Institute of Standards and Technology \(NIST\)](#)"

2. Preventive Maintenance Services



Every instrument in the laboratory and research institutes requires a regular maintenance to allow longer life span as well as giving optimized results. Our maintenance services will prevent the failure of the instrument which may occurs unexpectedly. We also ensure the instrument will always operate in its optimum condition. Our customers have options to customize the Preventive Maintenance Contract with us. The instrument that we highly recommend our Preventive Maintenance are:

- i. Gas Chromatography (GC)
- ii. Gas Chromatograph - Mass Spectrometry (GCMS)
- iii. High-Performance Liquid Chromatography (HPLC)
- iv. Liquid Chromatography - Mass Spectrometry (LCMS)
- v. Atomic Absorption Spectrometer (AAS)
- vi. Ultra-violet (UV) Instrument

3. Laboratory Instrument Repair and Troubleshoot



We also provide the laboratory instrument repair and troubleshoot services. As we are working closely with our suppliers from locally and globally, we are able to obtain spare parts and accessories for the repairs. The quality of the spare parts and accessories are assured. Laboratory instrument are made from complicated and advanced components. When the instrument break down or fail, we will troubleshoot and repair the necessary at the shortest time possible and at the minimal costs.